

**CITY COUNCIL STUDY SESSION  
DURANGO CITY HALL, SMITH CHAMBERS**

**02/06/2024  
2:15 PM**

**Hybrid Meeting Information**

This meeting is being held in a Virtual/In Person format based on City of Durango Resolution R 2022-0017 adopted on April 5, 2022 by the Durango City Council.

The link to the virtual meeting is available here:

<http://durangogov.org/zoom>

***Please note: If this link does not take you directly to the meeting list, please copy and paste it into the address bar of your web browser.***

MAYOR:

Melissa Youssef

MAYOR PRO-TEM

Jessika Buell

COUNCIL MEMBERS:

Olivier Bosmans  
Dave Woodruff  
Gilda Yazzie

CITY MANAGER:

José Madrigal

**MISSION**

The City of Durango and our employees provide efficient city services, effectively maintain city assets and manage growth, are accountable, ethical and fiscally responsible, and collaborate with regional partners to improve the quality of life for our entire community.

**VISION**

Durango is an authentic, diverse, multigenerational, and thriving community. Our residents value and enjoy our unique natural environment and benefit from the management of our city's resources in a fiscally responsible, environmental, and socially sustainable manner.

**VALUES**

- \* Teamwork
- \* Dependability
- \* Professionalism
- \* Service
- \* Respect
- \* Innovation
- \* Well-Being

**STRATEGIC GOALS**

- \* Affordability & Economic Opportunity (AEO)
- \* Diversity, Equity, Inclusion (DEI)
  - \* Effective Infrastructure Network (EIN)
  - \* Enhanced Livability & Sense of Place (ELSP)
- \* Environmental Sustainability & Resilience (ESR)
- \* Financial Excellence/High Performing Government (FE)
- \* Engaged and Collaborative Governance (ECG)

City of Durango Departmental Updates - 2:15 PM

AFFORDABILITY & ECONOMIC OPPORTUNITY - 10 minutes

Community Development Department Monthly Report

DIVERSITY, EQUITY, INCLUSION - 10 minutes

Diversity, Equity, Inclusion Monthly Report

EFFECTIVE INFRASTRUCTURE NETWORK - 45 minutes

Transportation Department Monthly Report

Public Works Department Monthly Report

Aviation Monthly Report

ENHANCED LIVABILITY & SENSE OF PLACE - 45 minutes

Parks and Recreation Department Monthly Report

Public Safety Monthly Report

Library Services Monthly Report

ENVIRONMENTAL SUSTAINABILITY AND RESILIENCE - 10 minutes

Environmental Sustainability Monthly Report

FINANCIAL EXCELLENCE/HIGH PERFORMING GOVERNMENT - 15 minutes

Financial Services Monthly Report

ENGAGED AND COLLABORATIVE GOVERNANCE - 15 minutes

Community Engagement Monthly Report

ADJOURNMENT 4:45 PM

*NOTE THAT ALL TIMES ARE APPROXIMATIONS*



**Development  
Services**



**Housing  
Innovation**



**Economic  
Opportunity**



**Community Development  
Organizational  
Structure**

*Building  
Community  
Together*





## Development Services

- Building Permitting & Inspections
- Development Review Services
- Code Compliance
- Comprehensive Planning, Engagement & Placemaking



## Housing Innovation

- Housing Partnerships
- Housing Programs Administration
- Fair Share Program Administration
- Below-Market Unit Inventory Management



## Economic Opportunity

- Entrepreneurship & Small Business Development
- Creative Economy Expansion
- Urban Renewal Authority
- Grant and Incentive Deployment



Community Development

# Core Competencies



## Development Services

### Building

- 392 Permit Applications
- 333 Permits Issued
- 236 Certs of Occupancy
  - 232 Residential
  - 4 Commercial
- 746 Inspections

### Planning

- 336 Project Applications
- 265 Projects Approved
- 168 Site Visits

### Code Compliance

- 825 Cases Opened
- 618 Cases Closed
- 474 Inspections

**TOTALS = 1,553 Customer Requests | 1,216 Approvals | 1,388 Inspections/Site Visits**

### NOTABLE PROJECTS COMPLETED

- Durango Mesa Annexation
- Mesa Verde Assisted Living
- Mercy Medical Office Building
- Downtown Fire Station Subdivision
- ADU Text Amendments
- Board & Commission Reconfiguration
- Elevation Park: Phase II



## Community Development

# 2023 SUMMARY



## Housing Innovation (<https://www.durangoco.gov/housing>)

### Below Market Housing Units

**622 Units**  
*Total*

**49 Units**  
*Created in 2023*

### Residential Units in Pipeline

**1,458 Units**

### Below Market Units in Pipeline

**204 Units**



**Community Development**

**2023**  
**SUMMARY**

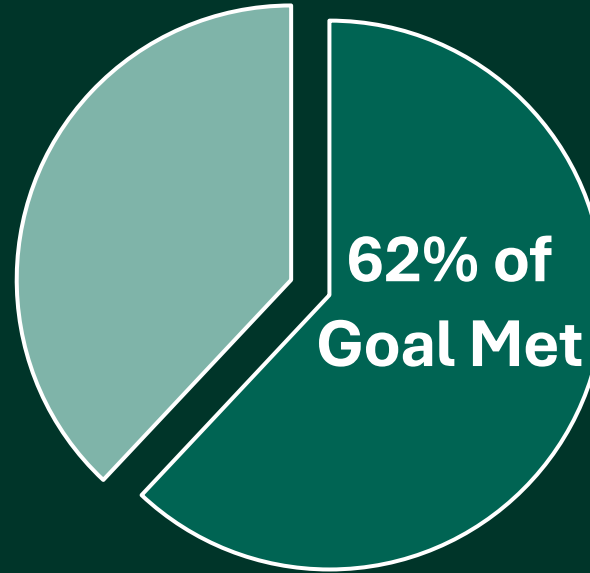


Housing Innovation

Housing Plan  
Goal

1,000

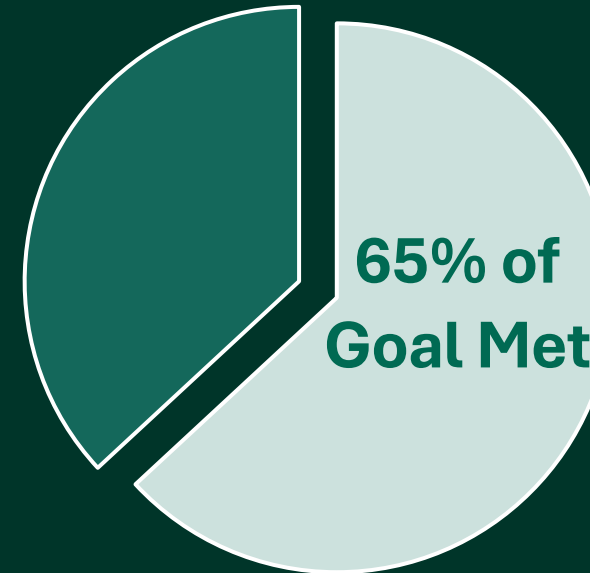
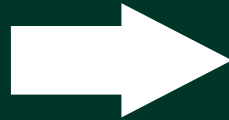
Long-term  
Affordable Units  
by 2040



Prop 123  
Commitment

184

Qualified Units  
by 2026



Community Development

2023  
SUMMARY



## Economic Opportunity

### Grant Programs

(Lodger's Tax, RE:NEW, Creates!)

Invested over **\$750,000** for community projects in arts, property upgrades, and infrastructure enhancements

### Urban Renewal Authority

Invested **\$550,000** towards five community revitalization + housing projects

### Entrepreneurship

Received national acclaim for "hub-and-spoke" **food business ecosystem innovation**



## Community Development

# 2023 SUMMARY



## Development Services

- **Modernization of permitting processes** through deployment of OpenGov software including a public portal for online submittals, payments, and project status.
- **Process improvement** through customer roundtables and continuous feedback systems.
- Pursue **amendments to the land use code** to be responsive to community needs and best practices.



## Housing Innovation

- Finalize **Fair Share Program updates** and begin implementation.
- Create innovative **housing partnerships** and advance development of diverse housing types
- In partnership with other organizations, **explore funding options for housing programs**.
- Advance the **Housing Accelerator Program** and ensure housing priorities are integrated into the development review decision-making.
- Finalize **Twin Buttes Housing Compliance Agreement**.



## Economic Opportunity

- **Improve grant processes** to better capture and assess data on economic impact.
- Pursue **additional URA area** to foster strategic growth and meet housing objectives.
- Advance the **City Inclusive Entrepreneurship program**, aiding Hispanic/Latine businesses.
- Conduct an **Economic Impact Study** focusing on the creative economy.
- Establish a **One-Stop-Shop** to enhance the business initiation and service experience.



## Community Development

# 2024 PROJECTS & GOALS





February 6, 2024

# Diversity, Equity, & Inclusion Cross- Functional Team Update

*Members*

- Kyle Dellamora – City Manager’s Office
- Spenser Snarr - Library
- Kayla Grimm – Human Resources
- Devin King - Transportation
- Mark Williams – Community Development
- Guthrie Hardesty- Parks & Recreation

*Strategic Plan goals:*

Diversity, Equity, & Inclusion





### Operationalize DEI

- Historical Understanding of Durango videos added to onboarding process
- Consultant-led webinar and in-person presentations for staff and management team on Cultural Intelligence, Gender Expression, and Implicit Bias



### Indigenous Land Acknowledgement

- Connected with 26 tribes
- Shared Draft
- Launched Focus Group

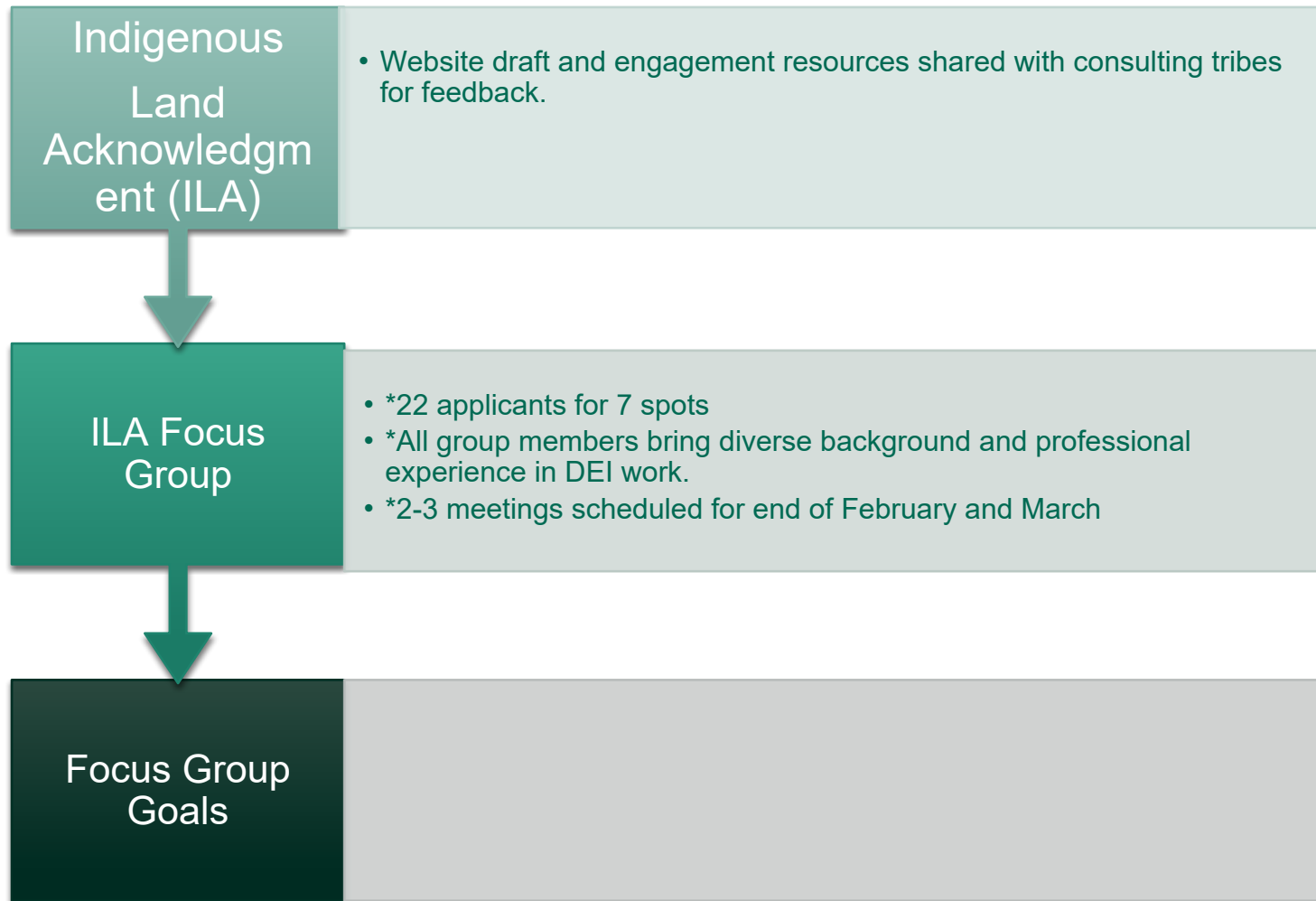


### Lunch & Learn Virtual Education Series


- June Pride Panel
- October Cultural Inclusion Panel
- Employee Survey

## 2023 YEAR IN REVIEW





Transit




- 23% Ridership Increase in 2023 to 425,244 rides
- Launched DuranGO! evening service
- Free Fare summer
- Service expansion to Crestview
- Efficiencies to Three Springs route
- Increase in rider satisfaction

Multimodal



- Adopted update to Multimodal Transportation Plan
- Completed design phase of 32<sup>nd</sup> Street Traffic Calming project
- Hosted public meetings for CIP projects
- Upgraded Way to Go Durango platform
- Hosted Safe Routes to School, Clean Commute Week, Winter Bike to Work Day & Float to Work Day events

Parking



- Adopted Parking Management Plan
- Implemented Peak Demand Parking program
- Free parking pilot program
- Developed interactive parking vacancy map

Transportation Department  
Effective Infrastructure Network

2023 Accomplishments

## Transit



- Increase ridership
- Expand transit service
- Free Fare summer
- Adopt Zero Emission Vehicle Transition Plan for transit fleet
- Implement ADA Transition Plan
- Develop long-term local funding plan for transit services

## Multimodal



- Adopt Vision Zero Goal
- Develop Speed Management Plan
- Achieve Gold designation for Walk Friendly Community
- Oversee funded CIP projects:
  - Downtown's Next Step
  - N. Main ADA Improvements
  - College & 8<sup>th</sup> Safety Project
  - Roosa Connect
  - MidTown Safety & Connectivity
  - Camino Crossing Junction Street Traffic Calming
  - W. Park Avenue Traffic Calming

## Parking



- Facilitate public process to explore a Neighborhood Parking Permit program on East 3<sup>rd</sup> Avenue
- Explore Pay by Cell
- Refine Peak Demand Parking program
- Maintain Free parking pilot program
- Update wayfinding signage

## Transportation Department Effective Infrastructure Network

# 2024

## Projects and Goals





February 6, 2024

# Public Works Department – CMO Update

Allison Baker, Public Works  
Director

*Strategic Plan goals:*

Effective Infrastructure Network



**Mission** (Why we exist)

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**Values** (What we believe in)

Teamwork | Dependability | Professionalism | Service |  
Respect | Innovation | Well-Being

## Update to Council on Jan activities in Public Works: Utilities, Streets, Trash-Recycle, Engineering and CIP Construction Management. (EIN)

## REPORT CONTENTS AND RELATION TO STRATEGIC GOAL



STREET  
MAINTENANCE



SNOW AND ICE



STREET SWEEPING

PW – STREETS



# STREET MAINTENANCE & SWEEPING

TOTAL STAFF: 13 OF 14



## WHAT WE WORKED ON - JANUARY

- 26 POTHOLES REPAIRED
- 42 STREET SIGNS REPAIRED
- NO MILES FOR SWEEPING DURING WINTER MONTHS



# SNOW AND ICE

TOTAL STAFF: 13 OF 14



## WHAT WE WORKED ON – JANUARY

- OVER 550 TRUCKS SNOW HAULED (5760 CY)
- 7,137 MILES OF CITY ROADWAYS PLOWED
- OVER 100 MAN-DAYS SNOW PLOWING (916 HOURS)
- 16,425 GALLONS OF LIQUID DEICER USED
- OVER 30 TRUCKS GRANULATED DEICER USED (338 CY)
- OVER 10 TRUCKS 3/8 TRACTION AGGREGATE USED (104 TONS)







TRASH  
COLLECTIONS



RECYCLE  
COLLECTIONS

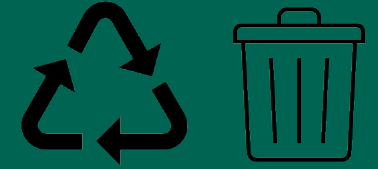


RECYCLE CENTER

PW – TRASH &  
RECYCLE

# TRASH & RECYCLE COLLECTIONS

STAFF TOTAL : 11 OF 12



## WHAT WE WORKED ON – JANUARY

- 41 RESIDENTIAL WORK ORDERS COMPLETED
- 5 COMMERCIAL WORK ORDERS COMPLETED
- 20 EXTRA DUMPS
- 2 NEW TRASH ACCOUNTS
- 1 NEW RECYCLE ACCOUNT
- NEW HIRE - TIM PHILLIPS



# RECYCLE CENTER

TOTAL STAFF: 11 OF 12



## WHAT WE WORKED ON – JANUARY

- 215 SINGLE STREAM BALES
- 100 CARDBOARD BALES
- 700 HOUSEHOLD SINGLE STREAM CUSTOMERS
- 246 ELECTRONIC RECYCLING CUSTOMERS
- UPCOMING RECYCLE CENTER CLOSURE:  
FEBRUARY 5TH – 24TH FOR BALER  
REBUILD





DEVELOPMENT  
REVIEW



CONSTRUCTION  
INSPECTION



MOVED TO CD&E  
BUILDING!

PW – ENGINEERING

- DEVELOPMENT REVIEW &  
CONSTRUCTION INSPECTION

- Lots of work on Affordable Housing sites – Elk Grove and Twin Buttes sites
- Champion Xpress almost complete
- Mercy Medical Office Building
- Crader Lot 1 Utilities

ENGINEERIN  
G



- River City Hall to CD&E BUILDING
- We moved!! It was a big task but Staff chipped in and made it happen

ENGINEERING



WATER TREATMENT



COLLECTIONS &  
DISTRIBUTION



SEWER TREATMENT

PW – UTILITIES



PEOPLE



PROJECTS

PW – CIP CONSTRUCTION  
MANAGEMENT



# CIP CONSTRUCTION MANAGEMENT: PEOPLE

TOTAL STAFF: 8 OF 9 (ONE PROJECT MANAGER POSITION VACANT)



Onboarded Gordon Rhodes as a Project Manager; he started Jan 9.



Gordon is taking over for Owen Tallmadge who is now Natural Resources Manager for Parks & Recreation.



Biff Teschner, CIP Sr. Inspector has assisted Streets with...



We have also worked on training. Particularly Steve Voigts, CIP Sr. Inspector, who obtained 2 certifications beneficial to his role and is working on a 3rd.

# CIP CONSTRUCTION MANAGEMENT: PROJECTS



## COMPLETED

- 811 - Big Picture Temporary Remodel for Engineering and Community Development
- 1104 - Storage Tank Control Panel Systems at Rock Ridge & Timberline Tanks



Completed &  
In Progress

## IN PROGRESS

- 162 - 32nd St Storm Sewer Pond
- 253 - Outdoor Pickleball Courts
- 1069 - CMWTP Filter Effluent to Waste System
- 2077 - SRWRF Waterline Replacement



Contracted  
or Bidding  
Soon

## CONTRACTED, STARTING SOON

- 307/1134/2066 - N College Dr Reconstruction
- 260 - CR 250/251 Reconstruction

## AWARDING OR BIDDING SOON

- 191 - Common Threads (negotiating with potential contractor)
- 224/318 - 8th & College Road Diet & Repaving (CDOT review)





Durango-La Plata County Airport (DRO) | October 5, 2023 | Shann G. Seder

February 6, 2024

# Durango-La Plata County Airport (DRO) Monthly Report

Tony Vicari, Aviation Director

*Strategic Plan goals:*

Effective Infrastructure Network



**Mission** (Why we exist)

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**Values** (What we believe in)

Teamwork | Dependability | Professionalism | Service | Respect |  
Innovation | Well-Being

## Durango-La Plata County Airport (DRO) Monthly Report



## 2023 REVIEW – AIRPORT ACTIVITY

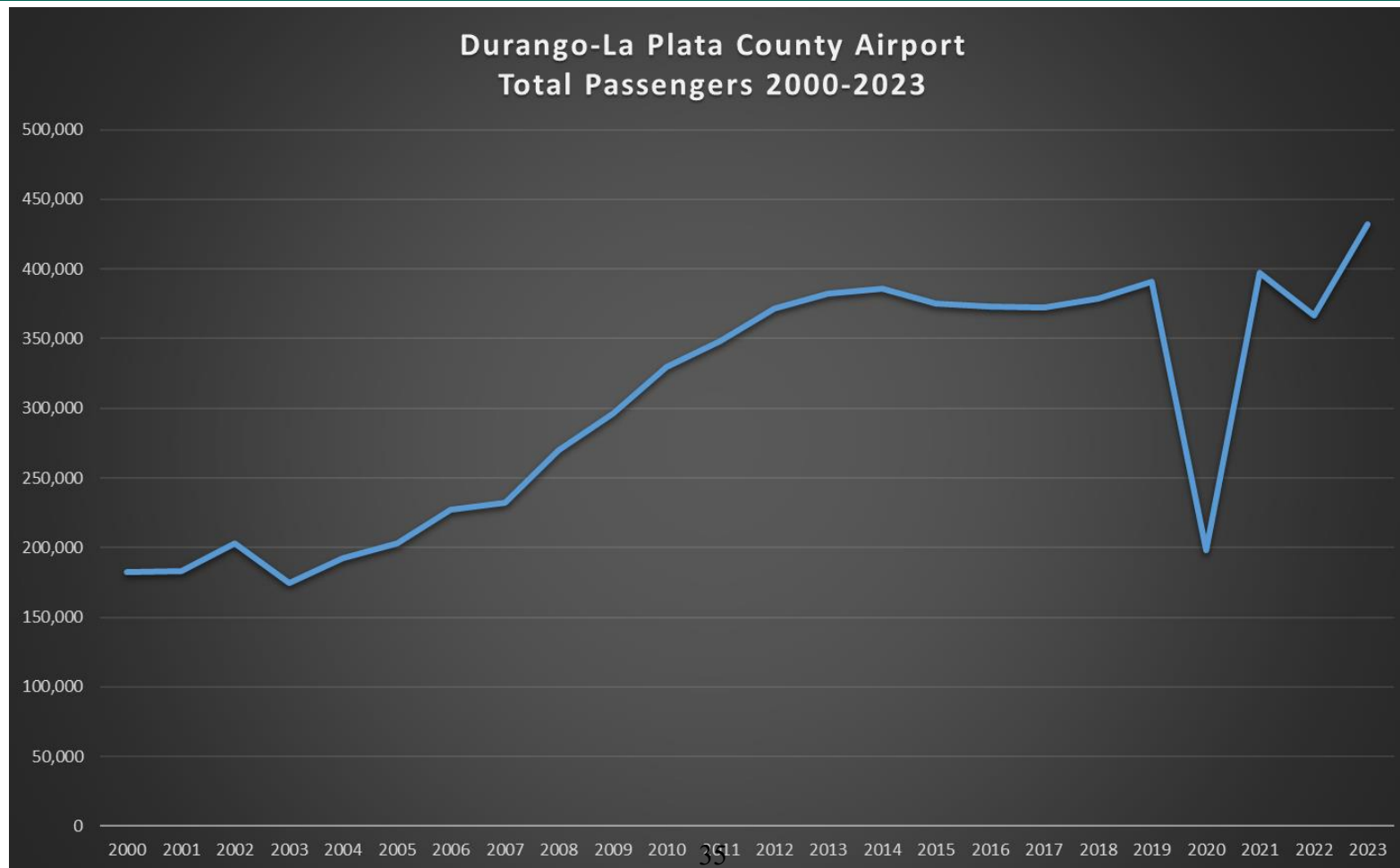
- Record airline passenger traffic
- Record vehicle parking demand
- Record rental car revenue
- Record terminal concession revenue
- Record aircraft fueling demand



## 2023 REVIEW – AIRPORT ACTIVITY

Metric	2019	2021	2022	2023	23 vs 19	23 vs 21	23 vs 22
Airline Passenger Traffic	195,396	199,677	183,440	217,133	11%	9%	18%
Airline Seat Capacity	284,774	280,260	232,539	276,150	-3%	-1%	19%
Airline Load Factor	68.6%	71.2%	78.9%	78.6%	15%	10%	0%
Parking Revenue	\$1,518,265	\$1,368,493	\$1,636,143	\$2,056,415	35%	50%	26%
Rental Car Revenue	\$7,740,076	\$11,428,384	\$11,338,552	\$11,923,083	54%	4%	5%
Terminal Concession Revenue	\$1,230,998	\$1,188,459	\$1,232,183	\$1,446,297	17%	22%	17%
Airline Fuel Flowage (gal)	1,526,765	1,570,946	1,515,442	1,665,040	9%	6%	10%
Non-Airline Fuel Flowage (gal)	427,837	692,993	711,333	726,643	70%	5%	2%
Air Freight Volume (lbs)	1,857,310	2,035,973	1,734,805	1,530,544	-18%	-25%	-12%

## 2023 REVIEW – AIRPORT ACTIVITY

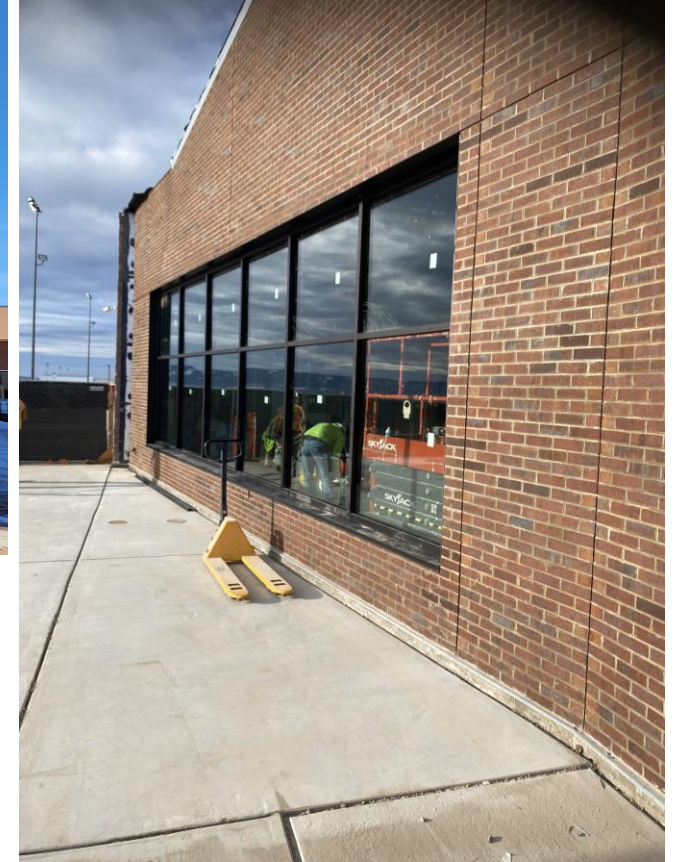


## 2023 REVIEW – PROJECTS

- Terminal Expansion Phase I A
  - Anticipated public opening in April 2024
- Terminal Expansion Phase I B - Design
  - Design completed in December. GMP in February.
- Wastewater System Upgrades
  - Design completed in November. Construction planned for 2024 following CDPHE design approval
- ARFF Vehicle Acquisition
  - Award made in July. Manufacturing in progress with delivery anticipated in April 2025.
- Landside Development - Phase I Design
  - Design completed in November. Construction in summer 2024.
- Exterior LED Lighting Upgrades
  - Project completed in September.
- EV Charging Installation
  - Installation completed, with electrification in summer 2024.



# TERMINAL EXPANSION PHASE 1A CONSTRUCTION



# AIRLINE ROUTE NETWORK UPDATE

## February Airline Flight Schedule

- 5 x daily to DEN
- 2 x daily to DFW
- 2-3 x daily to PHX

United Airlines began operating a second daily DRO-DEN frequency with mainline Airbus A319 equipment in the second week of January.

Following strong 2023 performance, DRO-IAH summer seasonal service will again be flown by United Airlines in 2024 on Saturdays and Sundays from 5/25 - 8/18.

## DRO Airline Destinations







February 6, 2024

# Parks and Recreation Update

Sara Humphrey, Parks and Recreation

**Strategic Plan goals:**

Enhanced Livability and Sense of Place



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Respect | Innovation | Well-Being

## Parks and Recreation Monthly Update for City Council.



# 2023 PARKS AND RECREATION ACCOMPLISHMENTS SUMMARY

## Parks:

- Addition of 7 miles of Demonstration Trails to the City trail system in partnership with Durango Mesa Foundation
- Completion of Parks and Facilities Inventory and Future Needs Assessments
- Donation of 49.42 acres of open space at The Waters Family Sacred Heart of Jesus
- Improved safety and visitor experience through operation changes to the inflatable obstacle course at Lake Nighthorse



# 2023 PARKS AND RECREATION ACCOMPLISHMENTS SUMMARY

## Recreation:

- Flooring replacement project at Chapman Hill completed
- Overall Recreation program participation increased 52% from 2022
- Overall Facility use increase 10% from 2022
- \$50,000 of Gametime grant money was allocated to families on financial assistance programs to assist numerous families with free childcare
- Completed solar project at Chapman Hill and Rink. Recreation Center roof and solar project estimated to be completed once weather allows

# 2023 PARKS AND RECREATION ACCOMPLISHMENTS SUMMARY

## Development and Capital Improvement Projects:

- Completion of median planting project on Camino Del Rio
- Completion of park improvements at Hillcrest View and Pioneer Parks
- Significant construction progress made on Schneider Park improvements including outdoor pickleball courts
- Design in progress for 3 sections of the Animas River Trail:
  - Demon Bridge to 29<sup>th</sup> Street, Santa Rita south to Albertsons and Santa Rita north to Albertsons
- Initiated Community Forest Plan and tree inventory update
- Successful Partnership with Soil Learning Lab to provide a Community Garden
- Preliminary masterplan for replacement of the Greenmount Cemetery irrigation and initiated design work for the raw water line replacement.



QUESTIONS?





February 6, 2024

# Durango PD Annual Report 2023

Chief Brammer

*Strategic Plan goals:  
Enhanced Livability and  
Sense of Place*



# DURANGO PD ANNUAL REPORT

	2019 TOTAL	2020 TOTAL	2021 TOTAL	2022 TOTAL	2023 TOTAL	2022- 2023 Increase/ Decrease	2022- 2023 Percent Change	4 Year Average	2023 vs 4 Yr Av Percent Change
<b>INCIDENTS</b>									
Dispatched Calls For Service	15,863	15,412	15,402	17,263	19,270	2,007	12%	15,985	21%
Officer-Initiated Calls	15,279	16,335	23,624	26,328	24,512	-1,816	-7%	18,413	33%
Online Reports	79	312	139	91	106	15	16%	177	-40%
<b>Total Incidents</b>	<b>31,221</b>	<b>32,059</b>	<b>39,165</b>	<b>43,682</b>	<b>43,888</b>	<b>206</b>	<b>0.5%</b>	<b>34,148</b>	<b>29%</b>

# DURANGO PD ANNUAL REPORT

## 2023 PART I OFFENSES

	2019	2020	2021	2022	2023	4 YR AV	1 YR COMP	4 YR COMP	NORMAL RANGE
MURDER	0	0	0	2	2	0.5	0.0%	300.0%	0-1
RAPE	17	16	19	18	19	17.5	5.6%	8.6%	16-19
ROBBERY	11	19	8	9	7	11.8	-22.2%	-40.4%	7-16
AGGRAVATED ASSAULT	49	51	39	45	77	46.0	71.1%	67.4%	41-51
BURGLARY	84	114	85	55	60	84.5	9.1%	-29.0%	64-105
LARCENY/THEFT	632	805	674	614	594	663.8	-3.3%	-10.5%	589-738
MOTOR VEHICLE THEFT	36	55	40	36	28	41.8	-22.2%	-32.9%	34-50
TOTAL	829	1,060	865	779	787	883.3	1.0%	-10.9%	777-990

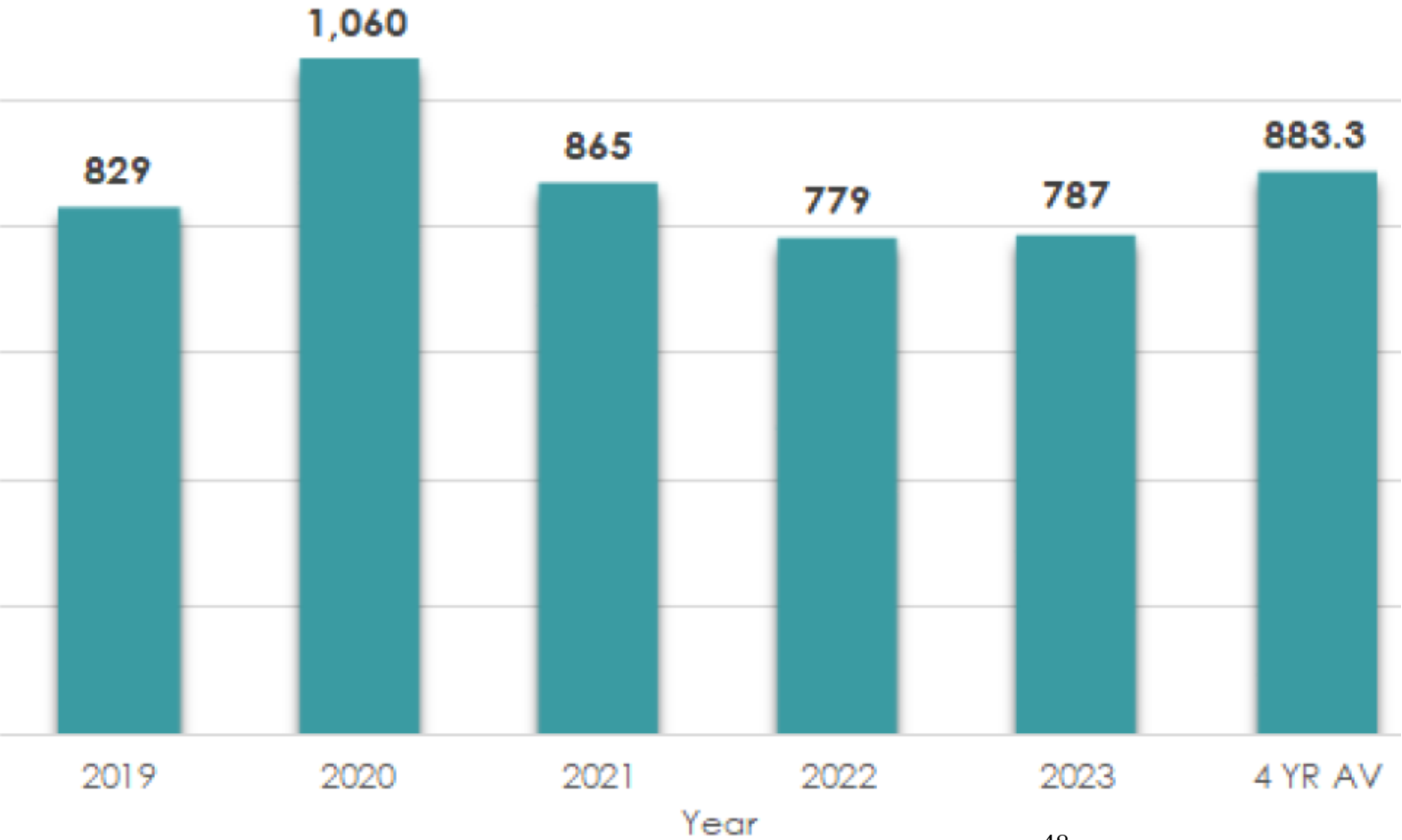
ARSON	4	3	4	4	9	3.8	125.0%	136.8%	3-4
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VIOLENT CRIMES	77	86	66	74	105	75.8	41.9%	38.5%	69-83
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Violent Crimes are comprised of four offenses: murder, rape, robbery, and aggravated assault.

\*NC = Not Calculable

Part I Offenses 2019-2023



DURANGO  
PD ANNUAL  
REPORT

# DURANGO PD ANNUAL REPORT

VIOLENT CRIME	2019	2020	2021	2022	2023	1 year	1 year %	4 year	4 year %
Homicide	0	0	0	2	2	0	0%	0.5	300%
Rape	17	16	19	18	19	1	6%	18	9%
Robbery	11	19	8	9	7	-2	-22%	12	-40%
Aggravated Assault	49	51	39	45	77	32	71%	46	67%
<b>Total Violent Crime</b>	<b>77</b>	<b>86</b>	<b>66</b>	<b>74</b>	<b>105</b>	<b>31</b>	<b>42%</b>	<b>76</b>	<b>39%</b>

PROPERTY CRIME	2019	2020	2021	2022	2023	1 year	1 year %	4 year	4 year %
Burglary	84	114	85	55	60	5	9%	85	-29%
Theft	377	434	351	323	342	19	6%	371	-8%
Theft From Auto	74	170	121	84	50	-34	-40%	112	-55%
Shoplifting	181	201	202	207	200	-7	-3%	198	1%
Motor Vehicle Theft	36	55	40	36	28	-8	-22%	42	-33%
<b>Total Property Crime</b>	<b>752</b>	<b>974</b>	<b>799</b>	<b>705</b>	<b>680</b>	<b>-25</b>	<b>-4%</b>	<b>808</b>	<b>-16%</b>



OTHER OFFENSES	2019	2020	2021	2022	2023	1 year	1 year %	4 year	4 year %
Child Abuse	15	14	17	16	25	9	56%	16	61%
Criminal Trespass of Auto	8	31	17	11	5	-6	-55%	17	-70%
Disorderly Conduct	242	165	238	270	228	-42	-16%	229	0%
Drug Violation	65	64	66	69	119	50	72%	66	80%
DUI/DUID/DWAI	189	142	239	302	219	-83	-27%	218	0%
False Imprisonment	8	4	1	5	6	1	20%	5	33%
Felony Menacing	25	20	11	20	17	-3	-15%	19	-11%
Fraud/Forgery	149	153	250	155	168	13	8%	177	-5%
Graffiti	115	270	116	95	50	-45	-47%	149	-66%
Harassment/Stalking	291	199	87	95	83	-12	-13%	168	-51%
Intimidation	12	31	54	43	40	-3	-7%	35	14%
Kidnapping	4	5	11	3	5	2	67%	6	-13%
Liquor Violation	96	110	120	175	238	63	36%	125	90%
Obstructing Police/Fire/EMS	45	48	38	52	90	38	73%	46	97%
Simple Assault	144	137	210	172	206	34	20%	166	24%
Trespass	1,384	1,424	1,359	1,311	1,744	433	33%	1,370	27%
Underage Poss/Consumption Of Alcohol	11	16	23	27	18	-9	-33%	19	-6%
Unlawful Sexual Contact	11	13	12	9	8	-1	-11%	11	-29%
Vehicular Assault	3	1	2	1	2	1	100%	2	14%
Weapons Violation	13	16	23	14	17	3	21%	17	3%
All Other Offenses	1,355	2,269	1,384	1,106	1,516	410	37%	1,529	-1%
<b>Total Other Crime</b>	<b>4,185</b>	<b>5,132</b>	<b>4,278</b>	<b>3,951</b>	<b>4,804</b>	<b>853</b>	<b>22%</b>	<b>4,387</b>	<b>10%</b>
<b>TOTAL ALL REPORTED CRIME</b>	<b>5,014</b>	<b>6,192</b>	<b>5,143</b>	<b>4,730</b>	<b>5,589</b>	<b>859</b>	<b>18%</b>	<b>5,270</b>	<b>6%</b>

# DURANGO PD ANNUAL REPORT

# DURANGO PD ANNUAL REPORT

ARRESTS	2019	2020	2021	2022	2023	1 year	1 year %	<u>4 year</u>	4 year %
Cite and Release Non-Custody Arrests	964	690	1,006	1,268	1,496	228	18%	982	52%
In-Custody Arrests	521	558	580	491	553	62	13%	538	3%
Warrant Arrests	458	316	411	394	529	135	34%	395	34%
<b>Total Arrests</b>	<b>1,943</b>	<b>1,564</b>	<b>1,997</b>	<b>2,153</b>	<b>2,578</b>	<b>425</b>	<b>20%</b>	<b>2,047</b>	<b>26%</b>

TRAFFIC ACCIDENTS	2019	2020	2021	2022	2023	1 year	1 year %	4 year	4 year %
Fatal Accidents	1	0	3	4	2	-2	-50%	2	0%
Injury Accidents	36	21	51	38	45	7	18%	37	23%
Non-Injury, Public Property Accidents	509	326	461	455	556	101	22%	438	27%
<b>Total Traffic Accidents</b>	<b>546</b>	<b>347</b>	<b>515</b>	<b>497</b>	<b>603</b>	<b>106</b>	<b>21%</b>	<b>476</b>	<b>27%</b>

TRAFFIC VIOLATIONS	2019	2020	2021	2022	2023	1 year	1 year %	<u>4 year</u>	4 year %
Municipal Court Traffic Tickets Issued	735	405	594	1,129	971	-158	-14%	716	36%
County Court Traffic Tickets Issued	659	460	668	849	752	-97	-11%	659	14%
<b>Total Traffic Tickets</b>	<b>1,394</b>	<b>865</b>	<b>1,262</b>	<b>1,978</b>	<b>1,723</b>	<b>-255</b>	<b>-13%</b>	<b>1,375</b>	<b>25%</b>

# DURANGO PD ANNUAL REPORT

Use of Force and Show of Force	2022	2023
Overall Use of Force Notifications	44	48
<b>Show of Force Notifications:</b>		
Displayed/Pointed Firearm	22	14
Displayed/Pointed Taser	3	3
Deployed Stop Sticks	0	0
High-Risk Stop	7*	3*
Hands-On	0	0
<b>Total</b>	<b>25</b>	<b>17</b>
<b>Use (application) of Force:</b>		
Hands-On	17	25
Baton	0	3
Taser	1	1
Firearm	0	0
Other	1**	0
<b>Total</b>	<b>19</b>	<b>29</b>

# 2022 VS 2023 BIAS MOTIVATED CRIMES

Nature of Incident	Bias/Motivation	Disposition
Assault	Anti-White	no PC for arrest
Disorderly Conduct	Anti-White	arrest made
Disturbance	Anti-Hispanic	no suspect
Harassment	Anti-White	arrest made
Harassment	Anti-White	arrest made
Harassment	Anti-Female	arrest made
Suspicious	Anti-White	no suspect
Suspicious	Anti-Black	no PC for arrest

Nature of Incident	Bias/Motivation	Disposition
Assault	Anti-Hispanic	arrest made
Assault	Anti-Homosexual	no PC for arrest
Criminal Mischief	Anti-Jewish	no suspect
Harassment	Anti-Black	arrest made
Harassment	Anti-Transgender	arrest made
Harassment	Anti-Mental Disability	no PC for arrest
Suspicious	Anti-Homosexual	no PC for arrest

## 2022 VS 2023 CITIZEN COMPLAINTS

Sustained	2
Not Sustained	5
Exonerated	3
Unfounded	10
Total	20

Sustained	4
Not Sustained	6
Exonerated	4
Unfounded	3
Total	17



# DURANGO PD ANNUAL REPORT

2023 Cumulative Training Hours	Total Hours
Sworn Personnel	6,822
Non – Sworn Personnel	330.5
Total	7,137.50

2023 POST Training Hours			
POST Perishable Skills	Instructor Certification	Training Hours	Total Hours
Arrest Control			481.5
Firearms			803.5
Driving			107



*February 6, 2024*

# DURANGO PUBLIC LIBRARY 2023 REVIEW

Luke Alvey-Henderson- Library  
Director

## ***Strategic Plan goals:***

Enhanced Livability and Sense  
of Place

Diversity, Equity & Inclusion

# COMMUNITY CONNECTIONS



At DPL we believe that the more you care, the more you share, so we try very hard to be involved in our community. We have found joining county-wide and regional coalitions a great way to stay connected to what our patrons need the most, and to spread the good word about what DPL has to offer! That is why we are a board member on the following coalitions:

- La Plata Healthcare Improvement Coalition-Accessibility
- Coordinated Entry System
- La Plata Suicide Prevention Collaborative
- La Plata Language Justice Coalition
- La Plata Youth Services Board
- Southwest Humanities Roundtable
- 150/250 US/Colorado Celebration Committee
- Southwest Colorado Public Library Directors
- Colorado Public Library Directors



# CONTINUOUS IMPROVEMENT



DPL believes that we can always get better! We worked hard in 2023 to engage our staff, talk to the public, and plan for the future. Here are some of the ways we worked to improve our processes, policies, and/or [procedures in 2023.

- Changed hours to start weekly all staff trainings. From biweekly in 2022.
- Started daily “Heads Up” meetings, so all staff start the day on same footing.
- Developed and implemented Internal Communication Plan- a process for improving how we communicate with each other.
- Developed Customer Service Strategy- an outline of how we serve the public and how we will improve!
- Developed (with FULL staff participation) 2024 through 2026 Strategic Plan- A plan for major changes and focus over the next 3 years.

# COLLECTION DEVELOPMENT



Books, games, audiobooks, STEAM kits and more! Our collection (physical and digital) is our top-rated service in surveys, so we want to highlight how much it grew in 2023. We added:

- 10,127 books!
- 863 Periodicals
- 671 DVDs
- 220 Playaway Audiobooks
- 163 Board Games
- 144 CD Audiobooks
- 137 Music CDs
- 74 Toys
- 65 STEAM kits
- 56 Reference books
- 21 Book Club kits

**12,541 Total Physical items added in 2023!**

**1307 Titles (4830 copies) of digital items in Overdrive**



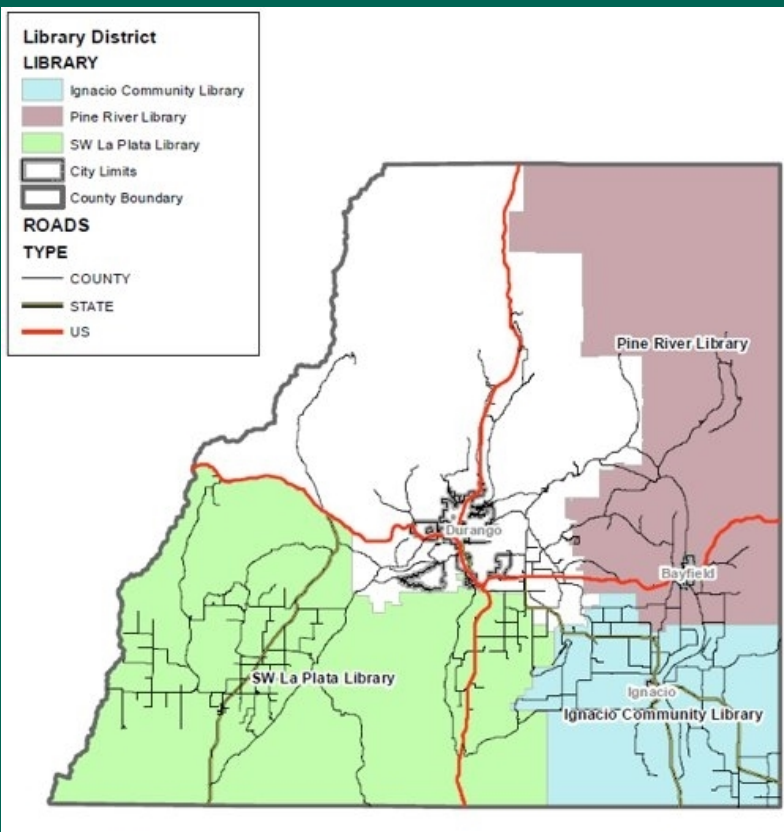
# UNHERALDED GROWTH



We look at a slew of numbers every month to see how our library is being used. Here is a snapshot of the amazing growth we saw in 2023!

- Over 280,000 Visitors! 32% increase from 2022!
- Over 14,000 program attendees! 27% increase from 2022!
- Over 320,000 circulated items! Over 20% increase from 2022!
- 3,300 new cardholders! 65% increase from 2022!
- Over 31,000 public computer sessions! 73% increase from 2022!
- Over 950 public rooms booked! 31% increase from 2022!
- Nearly tripled Outreach events over 2022! From 10 events to 27(as of October).
- Over 1,614 direct interactions at Outreach events!  
Over 389% increase over 2022!

# LIBRARY DISTRICT



In late January we received updated numbers from the La Plata County Tax Assessor's Office .

- ?.???% Mill Rate
- ???? In revenues starting in 2025
- Average cost of ??? For a home valued at \$700,000

Our next step are to hold a public engagement program in late February to provide basic information to the public.

- What a Library District is
- Reasons to consider a Library District
- Timeline for a Library District
- How to get involved





February 6, 2024

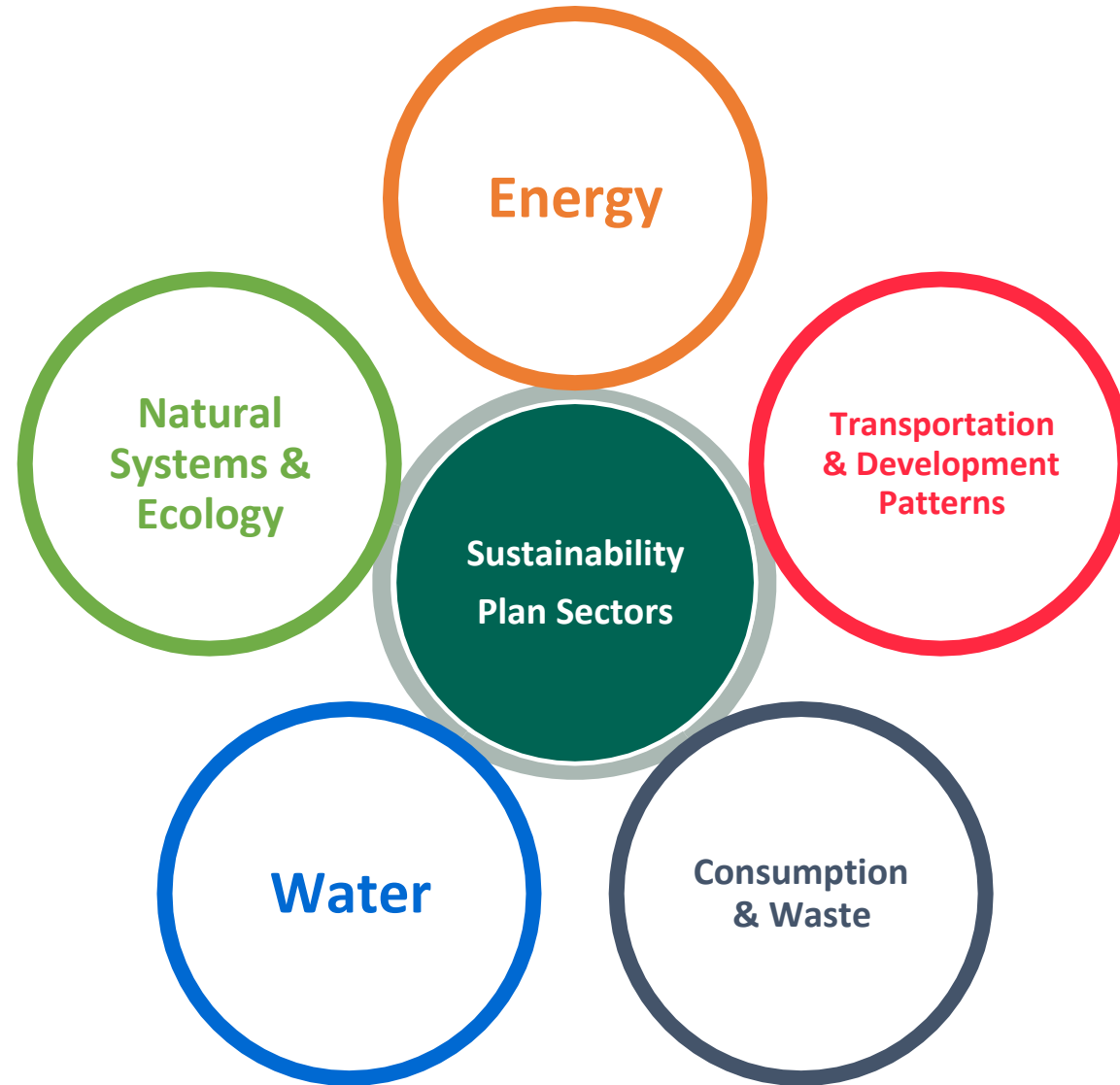
# Environmental Sustainability

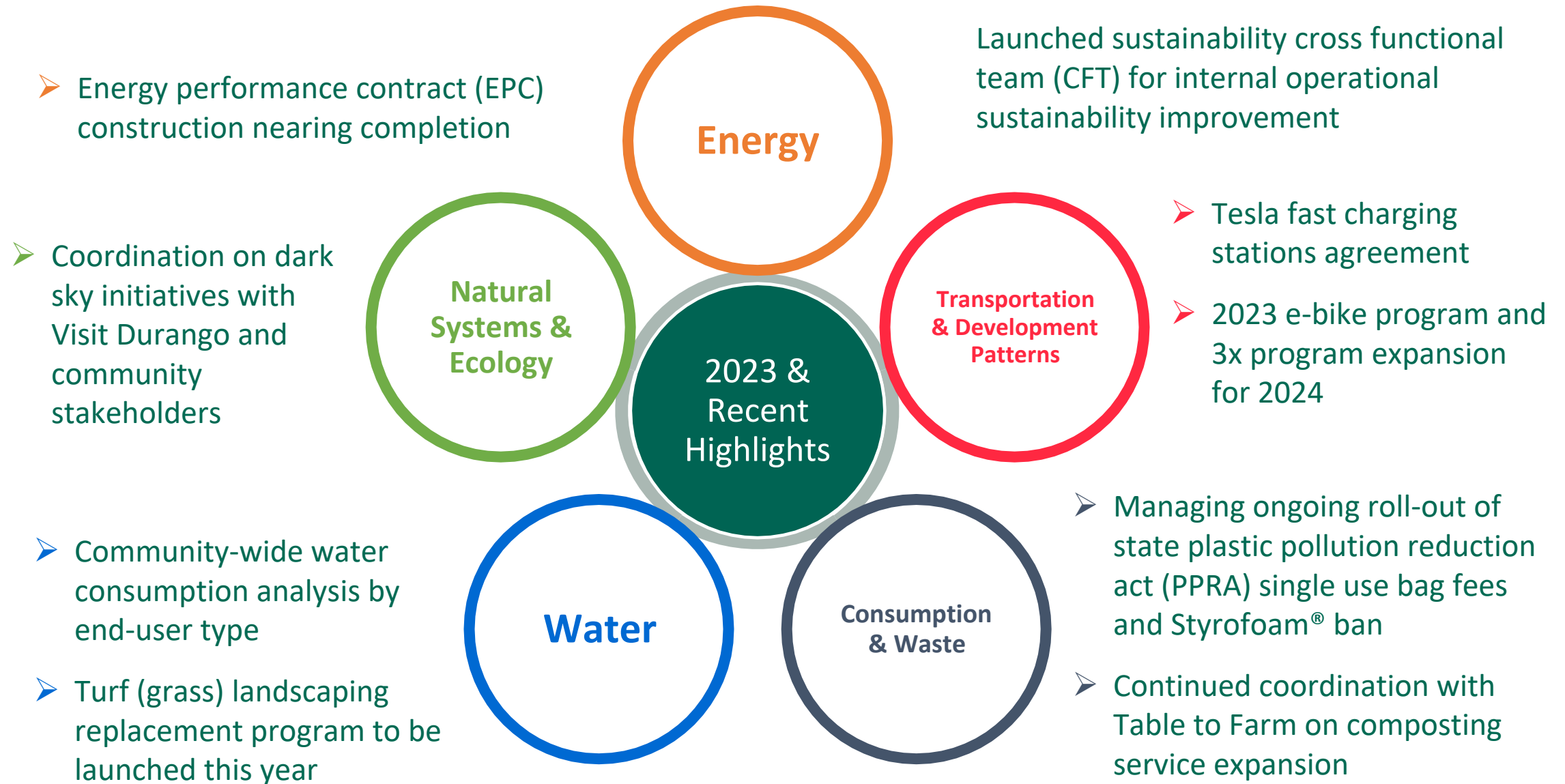
Marty Pool,  
Sustainability Manager

*Strategic Plan goals:*

Environmental Sustainability &  
Resilience









- **Tracking ongoing funding opportunities from federal/state legislation**
- **Statewide building code & EV parking codes**  
Faster and more aggressive code adoption requirements over the coming years
- **Extended producer responsibility (EPR)**  
Major shift to statewide recycling
- **Household hazardous waste (HHW)**  
Collections event scheduled for fall 2024
- **Completing updated greenhouse gas (GHG) inventory**  
Shifting to a process of more frequent inventory updates

## TRACKING UPCOMING STATEWIDE & REGIONAL PRIORITIES AND TRENDS



# ANNUAL SUSTAINABILITY ACTION & INDICATOR REPORTING

QUESTIONS?



February 6, 2024

# Community Engagement Monthly Report

Klancy Nixon, Community Engagement Specialist

**Strategic Plan goals:**

Financial Excellence, High Performing Government





# JANUARY ENGAGE DURANGO FORUM



- 25 attendees, 15 new, 1 utilized interpretation
- Presentation about snow removal
- 100% of survey respondents (7) said they would attend again
- Wide variety of discussion topics during table session



## NEW ENGAGEMENT PLATFORM/SOFTWARE

- Social Pinpoint
- Will Take Place of Connect and Engage Website
- Launch in 4 Weeks
- Engagement Tools and Example (Engage PGH)

## OUTREACH AND NETWORKING

- Civic Center Updates
- AHS Juniors Citizen Empower Project
- Indigenous People's Day Event
- FLC Political Science Club, Professors DeBell and Rendon, El Centro
- IAP2 Trainings – Completed 24 hours

## ADDITIONS AND QUESTIONS?