Hybrid Meeting Information

This meeting is being held in a Virtual/In Person format based on City of Durango Resolution R 2022-0017 adopted on April 5, 2022 by the Durango City Council.

The link to the virtual meeting is available here:

http://durangogov.org/zoom

Please note: If this link does not take you directly to the meeting list, please copy and paste it into the address bar of your web browser.

MAYOR: Melissa Youssef
MAYOR PRO-TEM: Jessika Buell
COUNCIL MEMBERS: Olivier Bosmans, Dave Woodruff, Gilda Yazzie

CITY MANAGER: José Madrigal

MISSION
The City of Durango and our employees provide efficient city services, effectively maintain city assets and manage growth, are accountable, ethical and fiscally responsible, and collaborate with regional partners to improve the quality of life for our entire community.

VISION
Durango is an authentic, diverse, multigenerational, and thriving community. Our residents value and enjoy our unique natural environment and benefit from the management of our city's resources in a fiscally responsible, environmental, and socially sustainable manner.

VALUES
* Teamwork
* Dependability
* Professionalism
* Service
* Respect
* Innovation
* Well-Being

STRATEGIC GOALS
* Affordability & Economic Opportunity (AEO)
* Diversity, Equity, Inclusion (DEI)
  * Effective Infrastructure Network (EIN)
  * Enhanced Livability & Sense of Place (ELSP)
* Environmental Sustainability & Resilience (ESR)
* Financial Excellence/High Performing Government (FE)
* Engaged and Collaborative Governance (ECG)
City of Durango Departmental Updates - 2:15 PM

AFFORDABILITY & ECONOMIC OPPORTUNITY - 10 minutes

Community Development Department Monthly Report

DIVERSITY, EQUITY, INCLUSION - 10 minutes

Diversity, Equity, Inclusion Monthly Report

EFFECTIVE INFRASTRUCTURE NETWORK - 45 minutes

Transportation Department Monthly Report

Public Works Department Monthly Report

Aviation Monthly Report

ENHANCED LIVABILITY & SENSE OF PLACE - 45 minutes

Parks and Recreation Department Monthly Report

Public Safety Monthly Report

Library Services Monthly Report

ENVIRONMENTAL SUSTAINABILITY AND RESILIENCE - 10 minutes

Environmental Sustainability Monthly Report

FINANCIAL EXCELLENCE/HIGH PERFORMING GOVERNMENT - 15 minutes

Financial Services Monthly Report

ENGAGED AND COLLABORATIVE GOVERNANCE - 15 minutes

Community Engagement Monthly Report

ADJOURNMENT 4:45 PM
NOTE THAT ALL TIMES ARE APPROXIMATIONS
**Development Services**
- Building Permitting & Inspections
- Development Review Services
- Code Compliance
- Comprehensive Planning, Engagement & Placemaking

**Housing Innovation**
- Housing Partnerships
- Housing Programs Administration
- Fair Share Program Administration
- Below-Market Unit Inventory Management

**Economic Opportunity**
- Entrepreneurship & Small Business Development
- Creative Economy Expansion
- Urban Renewal Authority
- Grant and Incentive Deployment
Development Services

### Building
- 392 Permit Applications
- 333 Permits Issued
- 236 Certs of Occupancy
  - 232 Residential
  - 4 Commercial
- 746 Inspections

### Planning
- 336 Project Applications
- 265 Projects Approved
- 168 Site Visits

### Code Compliance
- 825 Cases Opened
- 618 Cases Closed
- 474 Inspections

**TOTALS = 1,553 Customer Requests | 1,216 Approvals | 1,388 Inspections/Site Visits**

### NOTABLE PROJECTS COMPLETED
- Durango Mesa Annexation
- Mesa Verde Assisted Living
- Mercy Medical Office Building
- Downtown Fire Station Subdivision
- ADU Text Amendments
- Board & Commission Reconfiguration
- Elevation Park: Phase II
Below Market Housing Units:
- Total: 622 Units
- Created in 2023: 49 Units

Residential Units in Pipeline:
- 1,458 Units

Below Market Units in Pipeline:
- 204 Units
Community Development

2023
SUMMARY

Housing Plan

Goal

1,000
Long-term Affordable Units by 2040

62% of Goal Met

Prop 123 Commitment

184
Qualified Units by 2026

65% of Goal Met
**Economic Opportunity**

**Grant Programs**
(Lodger’s Tax, RE:NEW, Creates!)

Invested over $750,000 for community projects in arts, property upgrades, and infrastructure enhancements

**Urban Renewal Authority**

Invested $550,000 towards five community revitalization + housing projects

**Entrepreneurship**

Received national acclaim for "hub-and-spoke" food business ecosystem innovation
**Development Services**

- **Modernization of permitting processes** through deployment of OpenGov software including a public portal for online submittals, payments, and project status.
- **Process improvement** through customer roundtables and continuous feedback systems.
- Pursue **amendments to the land use code** to be responsive to community needs and best practices.

**Housing Innovation**

- Finalize **Fair Share Program updates** and begin implementation.
- Create innovative **housing partnerships** and advance development of diverse housing types
- In partnership with other organizations, **explore funding options for housing programs**.
- Advance the **Housing Accelerator Program** and ensure housing priorities are integrated into the development review decision-making.
- Finalize **Twin Buttes Housing Compliance Agreement**.

**Economic Opportunity**

- **Improve grant processes** to better capture and assess data on economic impact.
- Pursue **additional URA area** to foster strategic growth and meet housing objectives.
- Advance the **City Inclusive Entrepreneurship program**, aiding Hispanic/Latine businesses.
- Conduct an **Economic Impact Study** focusing on the creative economy.
- Establish a **One-Stop-Shop** to enhance the business initiation and service experience.
February 6, 2024

Diversity, Equity, & Inclusion Cross-Functional Team Update

Members
Kyle Dellamora – City Manager’s Office
Spenser Snarr - Library
Kayla Grimm – Human Resources
Devin King - Transportation
Mark Williams – Community Development
Guthrie Hardesty- Parks & Recreation

Strategic Plan goals:

Diversity, Equity, & Inclusion
Operationalize DEI
- Historical Understanding of Durango videos added to onboarding process
- Consultant-led webinar and in-person presentations for staff and management team on Cultural Intelligence, Gender Expression, and Implicit Bias

Indigenous Land Acknowledgement
- Connected with 26 tribes
- Shared Draft
- Launched Focus Group

Lunch & Learn Virtual Education Series
- June Pride Panel
- October Cultural Inclusion Panel
- Employee Survey

2023 YEAR IN REVIEW
**Focus Group Goals**

- 22 applicants for 7 spots
- All group members bring diverse background and professional experience in DEI work.
- 2-3 meetings scheduled for end of February and March

**Indigenous Land Acknowledgment (ILA)**

- Website draft and engagement resources shared with consulting tribes for feedback.

**ILA Focus Group**

- Website draft and engagement resources shared with consulting tribes for feedback.
23% Ridership Increase in 2023 to 425,244 rides

Launched DuranGO! evening service

Free Fare summer

Service expansion to Crestview

Efficiencies to Three Springs route

Increase in rider satisfaction

Transit

Adopted update to Multimodal Transportation Plan

Completed design phase of 32nd Street Traffic Calming project

Hosted public meetings for CIP projects

Upgraded Way to Go Durango platform

Hosted Safe Routes to School, Clean Commute Week, Winter Bike to Work Day & Float to Work Day events

Multimodal

Adopted Parking Management Plan

Implemented Peak Demand Parking program

Free parking pilot program

Developed interactive parking vacancy map

Parking

Transportation Department Effective Infrastructure Network

2023 Accomplishments
Transportation Department
Effective Infrastructure Network

2024
Projects and Goals

Transit
- Increase ridership
- Expand transit service
- Free Fare summer
- Adopt Zero Emission Vehicle Transition Plan for transit fleet
- Implement ADA Transition Plan
- Develop long-term local funding plan for transit services

Multimodal
- Adopt Vision Zero Goal
- Develop Speed Management Plan
- Achieve Gold designation for Walk Friendly Community
- Oversee funded CIP projects:
  - Downtown’s Next Step
  - N. Main ADA Improvements
  - College & 8th Safety Project
  - Roosa Connect
  - MidTown Safety & Connectivity
  - Camino Crossing Junction Street Traffic Calming
  - W. Park Avenue Traffic Calming

Parking
- Facilitate public process to explore a Neighborhood Parking Permit program on East 3rd Avenue
- Explore Pay by Cell
- Refine Peak Demand Parking program
- Maintain Free parking pilot program
- Update wayfinding signage

Facilitate public process to explore a Neighborhood Parking Permit program on East 3rd Avenue
February 6, 2024

Public Works Department – CMO Update

Allison Baker, Public Works Director

Strategic Plan goals:
Effective Infrastructure Network
**Mission** (Why we exist)
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**Values** (What we believe in)
Teamwork | Dependability | Professionalism | Service |
Respect | Innovation | Well-Being

Update to Council on Jan activities in Public Works: Utilities, Streets, Trash-Recycle, Engineering and CIP Construction Management. (EIN)
STREET MAINTENANCE

SNOW AND ICE

STREET SWEEPING

PW – STREETS
STREET MAINTENANCE & SWEEPING
TOTAL STAFF: 13 OF 14

WHAT WE WORKED ON - JANUARY

- 26 POTHOLES REPAIRED
- 42 STREET SIGNS REPAIRED
- NO MILES FOR SWEEPING DURING WINTER MONTHS
SNOW AND ICE
TOTAL STAFF: 13 OF 14

WHAT WE WORKED ON – JANUARY

- OVER 550 TRUCKS SNOW HAULED (5760 CY)
- 7,137 MILES OF CITY ROADWAYS PLOWED
- OVER 100 MAN-DAYS SNOW PLOWING (916 HOURS)
- 16,425 GALLONS OF LIQUID DEICER USED
- OVER 30 TRUCKS GRANULATED DEICER USED (338 CY)
- OVER 10 TRUCKS 3/8 TRACTION AGGREGATE USED (104 TONS)
TRASH COLLECTIONS

RECYCLE COLLECTIONS

RECYCLE CENTER

PW – TRASH & RECYCLE
WHAT WE WORKED ON – JANUARY

- 41 RESIDENTIAL WORK ORDERS COMPLETED
- 5 COMMERCIAL WORK ORDERS COMPLETED
- 20 EXTRA DUMPS
- 2 NEW TRASH ACCOUNTS
- 1 NEW RECYCLE ACCOUNT
- NEW HIRE - TIM PHILLIPS
WHAT WE WORKED ON – JANUARY

- 215 SINGLE STREAM BALES
- 100 CARDBOARD BALES
- 700 HOUSEHOLD SINGLE STREAM CUSTOMERS
- 246 ELECTRONIC RECYCLING CUSTOMERS
- UPCOMING RECYCLE CENTER CLOSURE: FEBRUARY 5TH – 24TH FOR BALER REBUILD
• DEVELOPMENT REVIEW & CONSTRUCTION INSPECTION

• Lots of work on Affordable Housing sites – Elk Grove and Twin Buttes sites
• Champion Xpress almost complete
• Mercy Medical Office Building
• Crader Lot 1 Utilities
• River City Hall to CD&E BUILDING
• We moved!! It was a big task but Staff chipped in and made it happen
WATER TREATMENT

COLLECTIONS & DISTRIBUTION

SEWER TREATMENT

PW – UTILITIES
Onboarded Gordon Rhodes as a Project Manager; he started Jan 8.

Gordon is taking over for Owen Tallmadge who is now Natural Resources Manager for Parks & Recreation.

Biff Teschner, CIP Sr. Inspector has assisted Streets with Snow Plowing.

We have also worked on training. Particularly Steve Voigts, CIP Sr. Inspector, who obtained 2 certifications beneficial to his role and is working on a 3rd.
CIP CONSTRUCTION MANAGEMENT: PROJECTS

COMPLETED
• 811 - Big Picture Temporary Remodel for Engineering and Community Development
• 1104 - Storage Tank Control Panel Systems at Rock Ridge & Timberline Tanks

IN PROGRESS
• 162 - 32nd St Storm Sewer Pond
• 253 - Outdoor Pickleball Courts
• 1069 - CMWTP Filter Effluent to Waste System
• 2077 - SRWRF Waterline Replacement

AWARDING OR BIDDING SOON
• 191 - Common Threads (negotiating with potential contractor)
• 224/318 - 8th & College Road Diet & Repaving (CDOT review)

CONTRACTED, STARTING SOON
• 307/1134/2066 - N College Dr Reconstruction
• 260 - CR 250/251 Reconstruction
February 6, 2024

Durango-La Plata County Airport (DRO) Monthly Report

Tony Vicari, Aviation Director

Strategic Plan goals:
Effective Infrastructure Network
Mission (Why we exist)
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2023 REVIEW – AIRPORT ACTIVITY

- Record airline passenger traffic
- Record vehicle parking demand
- Record rental car revenue
- Record terminal concession revenue
- Record aircraft fueling demand
# 2023 REVIEW – AIRPORT ACTIVITY

<table>
<thead>
<tr>
<th>Metric</th>
<th>2019</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>23 vs 19</th>
<th>23 vs 21</th>
<th>23 vs 22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airline Passenger Traffic</td>
<td>195,396</td>
<td>199,677</td>
<td>183,440</td>
<td>217,133</td>
<td>11%</td>
<td>9%</td>
<td>18%</td>
</tr>
<tr>
<td>Airline Seat Capacity</td>
<td>284,774</td>
<td>280,260</td>
<td>232,539</td>
<td>276,150</td>
<td>-3%</td>
<td>-1%</td>
<td>19%</td>
</tr>
<tr>
<td>Airline Load Factor</td>
<td>68.6%</td>
<td>71.2%</td>
<td>78.9%</td>
<td>78.6%</td>
<td>15%</td>
<td>10%</td>
<td>0%</td>
</tr>
<tr>
<td>Parking Revenue</td>
<td>$1,518,265</td>
<td>$1,368,493</td>
<td>$1,636,143</td>
<td>$2,056,415</td>
<td>35%</td>
<td>50%</td>
<td>26%</td>
</tr>
<tr>
<td>Rental Car Revenue</td>
<td>$7,740,076</td>
<td>$11,428,384</td>
<td>$11,338,552</td>
<td>$11,923,083</td>
<td>54%</td>
<td>4%</td>
<td>5%</td>
</tr>
<tr>
<td>Terminal Concession Revenue</td>
<td>$1,230,998</td>
<td>$1,188,459</td>
<td>$1,232,183</td>
<td>$1,446,297</td>
<td>17%</td>
<td>22%</td>
<td>17%</td>
</tr>
<tr>
<td>Airline Fuel Flowage (gal)</td>
<td>1,526,765</td>
<td>1,570,946</td>
<td>1,515,442</td>
<td>1,665,040</td>
<td>9%</td>
<td>6%</td>
<td>10%</td>
</tr>
<tr>
<td>Non-Airline Fuel Flowage (gal)</td>
<td>427,837</td>
<td>692,993</td>
<td>711,333</td>
<td>726,643</td>
<td>70%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Air Freight Volume (lbs)</td>
<td>1,857,310</td>
<td>2,035,973</td>
<td>1,734,805</td>
<td>1,530,544</td>
<td>-18%</td>
<td>-25%</td>
<td>-12%</td>
</tr>
</tbody>
</table>
2023 REVIEW – AIRPORT ACTIVITY

Durango-La Plata County Airport
Total Passengers 2000-2023
2023 REVIEW – PROJECTS

- Terminal Expansion Phase 1A
  - Anticipated public opening in April 2024

- Terminal Expansion Phase 1B - Design
  - Design completed in December. GMP in February.

- Wastewater System Upgrades
  - Design completed in November. Construction planned for 2024 following CDPHE design approval

- ARFF Vehicle Acquisition
  - Award made in July. Manufacturing in progress with delivery anticipated in April 2025.

- Landside Development - Phase 1 Design
  - Design completed in November. Construction in summer 2024.

- Exterior LED Lighting Upgrades
  - Project completed in September.

- EV Charging Installation
  - Installation completed, with electrification in summer 2024.
February Airline Flight Schedule

- 5 x daily to DEN
- 2 x daily to DFW
- 2-3 x daily to PHX

United Airlines began operating a second daily DRO-DEN frequency with mainline Airbus A319 equipment in the second week of January.

Following strong 2023 performance, DRO-IAH summer seasonal service will again be flown by United Airlines in 2024 on Saturdays and Sundays from 5/25 - 8/18.
February 6, 2024

Parks and Recreation Update

Sara Humphrey, Parks and Recreation

Strategic Plan goals:
Enhanced Livability and Sense of Place
Mission (Why we exist)
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2023 PARKS AND RECREATION ACCOMPLISHMENTS SUMMARY

**Parks:**
- Addition of 7 miles of Demonstration Trails to the City trail system in partnership with Durango Mesa Foundation
- Completion of Parks and Facilities Inventory and Future Needs Assessments
- Donation of 49.42 acres of open space at The Waters Family Sacred Heart of Jesus
- Improved safety and visitor experience through operation changes to the inflatable obstacle course at Lake Nighthorse
Recruitment:
- Flooring replacement project at Chapman Hill completed
- Overall Recreation program participation increased 52% from 2022
- Overall Facility use increase 10% from 2022
- $50,000 of Gametime grant money was allocated to families on financial assistance programs to assist numerous families with free childcare
- Completed solar project at Chapman Hill and Rink. Recreation Center roof and solar project estimated to be completed once weather allows
2023 PARKS AND RECREATION ACCOMPLISHMENTS

SUMMARY

Development and Capital Improvement Projects:

- Completion of median planting project on Camino Del Rio
- Completion of park improvements at Hillcrest View and Pioneer Parks
- Significant construction progress made on Schneider Park improvements including outdoor pickleball courts
- Design in progress for 3 sections of the Animas River Trial:
  - Demon Bridge to 29th Street, Santa Rita south to Albertsons and Santa Rita north to Albertsons
- Initiated Community Forest Plan and tree inventory update
- Successful Partnership with Soil Learning Lab to provide a Community Garden
- Preliminary masterplan for replacement of the Greenmount Cemetery irrigation and initiated design work for the raw water line replacement.
February 6, 2024

Durango PD Annual Report 2023

Chief Brammer

Strategic Plan goals:
Enhanced Livability and Sense of Place
<table>
<thead>
<tr>
<th>INCIDENTS</th>
<th>2019 TOTAL</th>
<th>2020 TOTAL</th>
<th>2021 TOTAL</th>
<th>2022 TOTAL</th>
<th>2023 TOTAL</th>
<th>2022-2023 Increase/Decrease</th>
<th>2022-2023 Percent Change</th>
<th>4 Year Average</th>
<th>2023 vs 4 Yr Av Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dispatched Calls For Service</td>
<td>15,863</td>
<td>15,412</td>
<td>15,402</td>
<td>17,263</td>
<td>19,270</td>
<td>2,007</td>
<td>12%</td>
<td>15,985</td>
<td>21%</td>
</tr>
<tr>
<td>Officer-Initiated Calls</td>
<td>15,279</td>
<td>16,335</td>
<td>23,624</td>
<td>26,328</td>
<td>24,512</td>
<td>-1,816</td>
<td>-7%</td>
<td>18,413</td>
<td>33%</td>
</tr>
<tr>
<td>Online Reports</td>
<td>79</td>
<td>312</td>
<td>139</td>
<td>91</td>
<td>106</td>
<td>15</td>
<td>16%</td>
<td>177</td>
<td>-40%</td>
</tr>
<tr>
<td>Total Incidents</td>
<td>31,221</td>
<td>32,059</td>
<td>39,165</td>
<td>43,682</td>
<td>43,888</td>
<td>206</td>
<td>0.5%</td>
<td>34,148</td>
<td>29%</td>
</tr>
</tbody>
</table>
## 2023 PART I OFFENSES

<table>
<thead>
<tr>
<th>Offense</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>4 YR AV</th>
<th>1 YR COMP</th>
<th>4 YR COMP</th>
<th>NORMAL RANGE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MURDER</strong></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>0.5</td>
<td>0.0%</td>
<td>300.0%</td>
<td>0-1</td>
</tr>
<tr>
<td><strong>RAPE</strong></td>
<td>17</td>
<td>16</td>
<td>19</td>
<td>18</td>
<td>19</td>
<td>17.5</td>
<td>5.6%</td>
<td>8.6%</td>
<td>16-19</td>
</tr>
<tr>
<td><strong>ROBBERY</strong></td>
<td>11</td>
<td>19</td>
<td>8</td>
<td>9</td>
<td>7</td>
<td>11.8</td>
<td>-22.2%</td>
<td>-40.4%</td>
<td>7-16</td>
</tr>
<tr>
<td><strong>AGGRAVATED ASSAULT</strong></td>
<td>49</td>
<td>51</td>
<td>39</td>
<td>45</td>
<td>77</td>
<td>46.0</td>
<td>71.1%</td>
<td>67.4%</td>
<td>41-51</td>
</tr>
<tr>
<td><strong>BURGLARY</strong></td>
<td>84</td>
<td>114</td>
<td>85</td>
<td>55</td>
<td>60</td>
<td>84.5</td>
<td>9.1%</td>
<td>-29.0%</td>
<td>64-105</td>
</tr>
<tr>
<td><strong>LARCENY/THEFT</strong></td>
<td>632</td>
<td>805</td>
<td>674</td>
<td>614</td>
<td>594</td>
<td>663.8</td>
<td>-3.3%</td>
<td>-10.5%</td>
<td>589-738</td>
</tr>
<tr>
<td><strong>MOTOR VEHICLE THEFT</strong></td>
<td>36</td>
<td>55</td>
<td>40</td>
<td>36</td>
<td>28</td>
<td>41.8</td>
<td>-22.2%</td>
<td>-32.9%</td>
<td>34-50</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>829</td>
<td>1,060</td>
<td>865</td>
<td>779</td>
<td>787</td>
<td>883.3</td>
<td>1.0%</td>
<td>-10.9%</td>
<td>777-990</td>
</tr>
</tbody>
</table>

### ARSON

| Year | 4 | 3 | 4 | 4 | 9 | 3.8 | 125.0% | 136.8% | 3-4 |

### VIOLENT CRIMES

| Year | 77 | 86 | 66 | 74 | 105 | 75.8 | 41.9% | 38.5% | 69-83 |

Violent Crimes are comprised of four offenses: murder, rape, robbery, and aggravated assault.

*NC = Not Calculable*
## Violent Crime

<table>
<thead>
<tr>
<th>Crime</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>1 year</th>
<th>1 year %</th>
<th>4 year</th>
<th>4 year %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>0%</td>
<td>0.5</td>
<td>300%</td>
</tr>
<tr>
<td>Rape</td>
<td>17</td>
<td>16</td>
<td>19</td>
<td>18</td>
<td>19</td>
<td>1</td>
<td>6%</td>
<td>18</td>
<td>9%</td>
</tr>
<tr>
<td>Robbery</td>
<td>11</td>
<td>19</td>
<td>8</td>
<td>9</td>
<td>7</td>
<td>-2</td>
<td>-22%</td>
<td>12</td>
<td>-40%</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>49</td>
<td>51</td>
<td>39</td>
<td>45</td>
<td>77</td>
<td>32</td>
<td>71%</td>
<td>46</td>
<td>67%</td>
</tr>
<tr>
<td>Total Violent Crime</td>
<td>77</td>
<td>86</td>
<td>66</td>
<td>74</td>
<td>105</td>
<td>31</td>
<td>42%</td>
<td>76</td>
<td>39%</td>
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## Property Crime

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<th>2022</th>
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<th>4 year %</th>
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<td>60</td>
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<td>351</td>
<td>323</td>
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<td>121</td>
<td>84</td>
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<td>-40%</td>
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<td>181</td>
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<td>202</td>
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<td>705</td>
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<td>1 year %</td>
<td>4 year</td>
<td>4 year %</td>
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<td>153</td>
<td>250</td>
<td>155</td>
<td>168</td>
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<td>95</td>
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<td>125</td>
<td>90%</td>
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<td>Obstructing Police/Fire/EMS</td>
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<td>48</td>
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<td>1,424</td>
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<td>1</td>
<td>2</td>
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<td>100%</td>
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<td>3%</td>
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<tr>
<td>All Other Offenses</td>
<td>1,555</td>
<td>2,269</td>
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<td>1,516</td>
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<td>5,132</td>
<td>4,278</td>
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<td>853</td>
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<td>6,192</td>
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<td>5,589</td>
<td>859</td>
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### ARRESTS

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<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>1 year</th>
<th>1 year %</th>
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<th>4 year %</th>
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<tr>
<td>Cite and Release Non-Custody Arrests</td>
<td>964</td>
<td>690</td>
<td>1,006</td>
<td>1,268</td>
<td>1,496</td>
<td>228</td>
<td>18%</td>
<td>982</td>
<td>52%</td>
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<td>In-Custody Arrests</td>
<td>521</td>
<td>558</td>
<td>580</td>
<td>491</td>
<td>553</td>
<td>62</td>
<td>13%</td>
<td>538</td>
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<tr>
<td>Warrant Arrests</td>
<td>458</td>
<td>316</td>
<td>411</td>
<td>394</td>
<td>529</td>
<td>135</td>
<td>34%</td>
<td>395</td>
<td>34%</td>
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<td><strong>Total Arrests</strong></td>
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<td><strong>1,564</strong></td>
<td><strong>1,997</strong></td>
<td><strong>2,153</strong></td>
<td><strong>2,578</strong></td>
<td><strong>425</strong></td>
<td><strong>20%</strong></td>
<td><strong>2,047</strong></td>
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### TRAFFIC ACCIDENTS

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<tr>
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<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
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<th>1 year %</th>
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<th>4 year %</th>
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<td>4</td>
<td>2</td>
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<tr>
<td>Injury Accidents</td>
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<td>45</td>
<td>7</td>
<td>18%</td>
<td>37</td>
<td>23%</td>
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<td>Non-Injury, Public Property Accidents</td>
<td>509</td>
<td>326</td>
<td>461</td>
<td>455</td>
<td>556</td>
<td>101</td>
<td>22%</td>
<td>438</td>
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<td><strong>Total Traffic Accidents</strong></td>
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<td><strong>347</strong></td>
<td><strong>515</strong></td>
<td><strong>497</strong></td>
<td><strong>603</strong></td>
<td><strong>106</strong></td>
<td><strong>21%</strong></td>
<td><strong>476</strong></td>
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### TRAFFIC VIOLATIONS

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<th>2022</th>
<th>2023</th>
<th>1 year</th>
<th>1 year %</th>
<th>4 year</th>
<th>4 year %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal Court Traffic Tickets Issued</td>
<td>735</td>
<td>405</td>
<td>594</td>
<td>1,129</td>
<td>971</td>
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<td>-14%</td>
<td>716</td>
<td>36%</td>
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<tr>
<td>County Court Traffic Tickets Issued</td>
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<td>460</td>
<td>668</td>
<td>849</td>
<td>752</td>
<td>-97</td>
<td>-11%</td>
<td>659</td>
<td>14%</td>
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<td><strong>Total Traffic Tickets</strong></td>
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<td><strong>1,262</strong></td>
<td><strong>1,978</strong></td>
<td><strong>1,723</strong></td>
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<td>Use of Force and Show of Force</td>
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<td>2023</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td></td>
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<td>48</td>
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<td><strong>Show of Force Notifications:</strong></td>
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<tr>
<td>Displayed/Pointed Firearm</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Displayed/Pointed Taser</td>
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<td>3</td>
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<tr>
<td>High-Risk Stop</td>
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<td>3*</td>
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</tr>
<tr>
<td>Hands-On</td>
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<td></td>
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</tr>
<tr>
<td><strong>Total</strong></td>
<td>25</td>
<td>17</td>
<td></td>
<td></td>
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<td><strong>Use (application) of Force:</strong></td>
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<tr>
<td>Hands-On</td>
<td>17</td>
<td>25</td>
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<td><strong>Total</strong></td>
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# 2022 VS 2023 BIAS MOTIVATED CRIMES

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<th>Nature of Incident</th>
<th>Bias/Motivation</th>
<th>Disposition</th>
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<tr>
<td>Assault</td>
<td>Anti-White</td>
<td>no PC for arrest</td>
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<tr>
<td>Disorderly Conduct</td>
<td>Anti-White</td>
<td>arrest made</td>
</tr>
<tr>
<td>Disturbance</td>
<td>Anti-Hispanic</td>
<td>no suspect</td>
</tr>
<tr>
<td>Harassment</td>
<td>Anti-White</td>
<td>arrest made</td>
</tr>
<tr>
<td>Harassment</td>
<td>Anti-White</td>
<td>arrest made</td>
</tr>
<tr>
<td>Harassment</td>
<td>Anti-Female</td>
<td>arrest made</td>
</tr>
<tr>
<td>Suspicious</td>
<td>Anti-White</td>
<td>no suspect</td>
</tr>
<tr>
<td>Suspicious</td>
<td>Anti-Black</td>
<td>no PC for arrest</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nature of Incident</th>
<th>Bias/Motivation</th>
<th>Disposition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assault</td>
<td>Anti-Hispanic</td>
<td>arrest made</td>
</tr>
<tr>
<td>Assault</td>
<td>Anti-Homosexual</td>
<td>no PC for arrest</td>
</tr>
<tr>
<td>Criminal Mischief</td>
<td>Anti-Jewish</td>
<td>no suspect</td>
</tr>
<tr>
<td>Harassment</td>
<td>Anti-Black</td>
<td>arrest made</td>
</tr>
<tr>
<td>Harassment</td>
<td>Anti-Transgender</td>
<td>arrest made</td>
</tr>
<tr>
<td>Harassment</td>
<td>Anti-Mental Disability</td>
<td>no PC for arrest</td>
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<tr>
<td>Suspicious</td>
<td>Anti-Homosexual</td>
<td>no PC for arrest</td>
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### 2022 VS 2023 CITIZEN COMPLAINTS

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<td>4</td>
</tr>
<tr>
<td>Not Sustained</td>
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<td>6</td>
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<tr>
<td>Exonerated</td>
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<td>4</td>
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<tr>
<td>Unfounded</td>
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### 2023 Cumulative Training Hours

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<th>Personnel Type</th>
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<td>Non – Sworn Personnel</td>
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### 2023 POST Training Hours

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<tr>
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<th>Instructor Certification</th>
<th>Training Hours</th>
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</tr>
<tr>
<td>Driving</td>
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Strategic Plan goals:
Enhanced Livability and Sense of Place
Diversity, Equity & Inclusion
At DPL we believe that the more you care, the more you share, so we try very hard to be involved in our community. We have found joining county-wide and regional coalitions a great way to stay connected to what our patrons need the most, and to spread the good word about what DPL has to offer! That is why we are a board member on the following coalitions:

- La Plata Healthcare Improvement Coalition - Accessibility
- Coordinated Entry System
- La Plata Suicide Prevention Collaborative
- La Plata Language Justice Coalition
- La Plata Youth Services Board
- Southwest Humanities Roundtable
- 150/250 US/Colorado Celebration Committee
- Southwest Colorado Public Library Directors
- Colorado Public Library Directors
DPL believes that we can always get better! We worked hard in 2023 to engage our staff, talk to the public, and plan for the future. Here are some of the ways we worked to improve our processes, policies, and/or procedures in 2023.

- Changed hours to start weekly all staff trainings. From biweekly in 2022.
- Started daily “Heads Up” meetings, so all staff start the day on same footing.
- Developed and implemented Internal Communication Plan- a process for improving how we communicate with each other.
- Developed Customer Service Strategy- an outline of how we serve the public and how we will improve!
- Developed (with FULL staff participation) 2024 through 2026 Strategic Plan- A plan for major changes and focus over the next 3 years.
Books, games, audiobooks, STEAM kits and more! Our collection (physical and digital) is our top-rated service in surveys, so we want to highlight how much it grew in 2023. We added:

- 10,127 books!
- 863 Periodicals
- 671 DVDs
- 220 Playaway Audiobooks
- 163 Board Games
- 144 CD Audiobooks
- 137 Music CDs
- 74 Toys
- 65 STEAM kits
- 56 Reference books
- 21 Book Club kits

12,541 Total Physical items added in 2023!
1307 Titles (4830 copies) of digital items in Overdrive
UNHERALDED GROWTH

We look at a slew of numbers every month to see how our library is being used. Here is a snapshot of the amazing growth we saw in 2023!

• Over 280,000 Visitors! 32% increase from 2022!
• Over 14,000 program attendees! 27% increase from 2022!
• Over 320,000 circulated items! Over 20% increase from 2022!
• 3,300 new cardholders! 65% increase from 2022!
• Over 31,000 public computer sessions! 73% increase from 2022!
• Over 950 public rooms booked! 31% increase from 2022!
• Nearly tripled Outreach events over 2022! From 10 events to 27 (as of October).
• Over 1,614 direct interactions at Outreach events! Over 389% increase over 2022!
In late January we received updated numbers from the La Plata County Tax Assessor's Office.

- ????% Mill Rate
- ???? In revenues starting in 2025
- Average cost of ??? For a home valued at $700,000

Our next step are to hold a public engagement program in late February to provide basic information to the public.

- What a Library District is
- Reasons to consider a Library District
- Timeline for a Library District
- How to get involved
February 6, 2024

Environmental Sustainability

Marty Pool, Sustainability Manager

Strategic Plan goals:
Environmental Sustainability & Resilience
Sustainability Plan Sectors

Energy

Natural Systems & Ecology

Sustainability Plan Sectors

Transportation & Development Patterns

Water

Consumption & Waste
- Energy performance contract (EPC) construction nearing completion
- Tesla fast charging stations agreement
- 2023 e-bike program and 3x program expansion for 2024
- Managing ongoing roll-out of state plastic pollution reduction act (PPRA) single use bag fees and Styrofoam® ban
- Continued coordination with Table to Farm on composting service expansion

- Coordination on dark sky initiatives with Visit Durango and community stakeholders
- Community-wide water consumption analysis by end-user type
- Turf (grass) landscaping replacement program to be launched this year
- Launched sustainability cross functional team (CFT) for internal operational sustainability improvement
- Tracking ongoing funding opportunities from federal/state legislation
- Statewide building code & EV parking codes
  Faster and more aggressive code adoption requirements over the coming years
- Extended producer responsibility (EPR)
  Major shift to statewide recycling
- Household hazardous waste (HHW)
  Collections event scheduled for fall 2024
- Completing updated greenhouse gas (GHG) inventory
  Shifting to a process of more frequent inventory updates
Q1
• Gather data from previous year - some data not available until as late as March/April

May '24 Study Session
• Present key annual indicator data to Council

May '24 Community Engagement
February 6, 2024

Community Engagement Monthly Report

Klancy Nixon, Community Engagement Specialist

Strategic Plan goals:
Financial Excellence, High Performing Government
JANUARY ENGAGE DURANGO FORUM

- 25 attendees, 15 new, 1 utilized interpretation
- Presentation about snow removal
- 100% of survey respondents (7) said they would attend again
- Wide variety of discussion topics during table session
NEW ENGAGEMENT PLATFORM/SOFTWARE

- Social Pinpoint
- Will Take Place of Connect and Engage Website
- Launch in 4 Weeks

**Engagement Tools** and **Example (Engage PGH)**
OUTREACH AND NETWORKING

- Civic Center Updates
- AHS Juniors Citizen Empower Project
- Indigenous People’s Day Event
- FLC Political Science Club, Professors DeBell and Rendon, El Centro
- IAP2 Trainings – Completed 24 hours
ADDITIONS AND QUESTIONS?